



Human Relaions, Part 2, Study Unit (Harcourt Learning Direct)

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Human Relaions, Part 2, Study Unit (Harcourt Learning **Direct)**

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This study unit will help you learn about: kinds of relationships; maintaining relationships; horizontal working relationships; nature of working relationships; building good vertical and horizontal relationships; define terms: mutual reward theory, value conflicts, ethnic implications, sexual overtones, age differences, irritation threshold; characteristics of a supervisor; how to work with supervisors; leadership and followership; need for supervision; productivity equation



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